

How to Support Your Student in the Online School

Students need support to be successful in online courses, and the parent or Learning Coach role is key to that success. Learning Coaches can be linked to a student or multiple students and view the student's data in the course. Learning Coaches cannot submit work on behalf of the students they observe, but they can see student grades, assignments and events, and course interactions.

Here are actions Learning Coaches can take to support their student in the Online School (OLS):

Login to the Online School frequently to monitor student progress.

When a Learning Coach logs in to the Online School, the first view is the Dashboard. The Dashboard from the Learning Coach's view shows the Global Navigation menu, Global Announcements, Course Cards and Courses, the Inbox, the History, and Help button.

Check grades regularly.

The Learning Coach can monitor student grades and progress by selecting a specific course, then selecting **Grades** in the Course Navigation menu. On the Grades page, the total grade can be viewed in the upper-right corner. Each assignment is listed and includes the due date, indicates if the student submitted the assignment, the status of the assignment, and the score if earned. Grades can be printed from the Grades page too.

K12 PAA Demo2_Feb 2025 > Grades > Student Eight

Account

Dashboard

Courses

Calendar

Inbox

History

Studio

More...

My Newrow/Kaltura K12

Help

Home

Announcements

Modules

Grades

Syllabus

Discussions

LTI 1.3

Amplify (version 1.3)

Grades for Student Eight

Print Grades

Total: 120% (-)

Show All Details

Course assignments are not weighted.

Calculate based only on graded assignments

Student: Student Eight

Arrange By: Due Date

Apply

Assignments Learning Mastery

Name	Due	Submitted	Status	Score
Essay about Canvas Assignment Group	Feb 7 by 11:59pm		missing	- / 20
Teacher 10 Week 1 Wrap-Up Quizzes	Feb 10 by 11:59pm			10 / 10
Common and Proper Nouns for Kids Quizzes	Feb 11 by 11:59pm			- / 0
If We Treated Teachers Like Pro Athletes - Key & Peele Quizzes	Feb 12 by 11:59pm			- / 0
If We Treated Teachers Like Pro Athletes - Key & Peele Practice Quiz Quizzes	Feb 12 by 11:59pm			- / 2
Student Annotation Practice Assignments	Feb 12 by 11:59pm		missing	- / 10

Review teacher feedback when given.

A Learning Coach can view feedback left for the student by the teacher when they graded the assignment. Select the assignment title to open the Assignment details page. There, the Learning Coach can view the assignment details such as the score and number of attempts. If the assignment has a rubric, it is viewable on the Assignment details page. Select the **View Feedback** button to open the Feedback sidebar and view feedback from the teacher and comments from the student. The Learning Coach can view the feedback and comments, but cannot leave a comment in this sidebar.

Essay about time

Due: Fri Feb 14, 2025 11:59pm

Missing 2/20 Points

Attempt 1



Review Feedback

Offline Score:
2/20



View Feedback

Anonymous Grading: no

3 Attempts Allowed

Available: Feb 6, 2025 12:00am until Feb 14, 2025 11:59pm

Details

Please write an essay how you manage your time.

View Rubric

K5 Writing (1)		
Criteria	Ratings	Pts
Spelling view longer description	10 to >2.5 pts Full Marks Spelling	2.5 to >0 pts No Marks / 10 pts
User complete sentences view longer description	10 pts Full Marks	0 pts No Marks / 10 pts
		Total Points: 0

Check the Calendar for upcoming assignments and events.

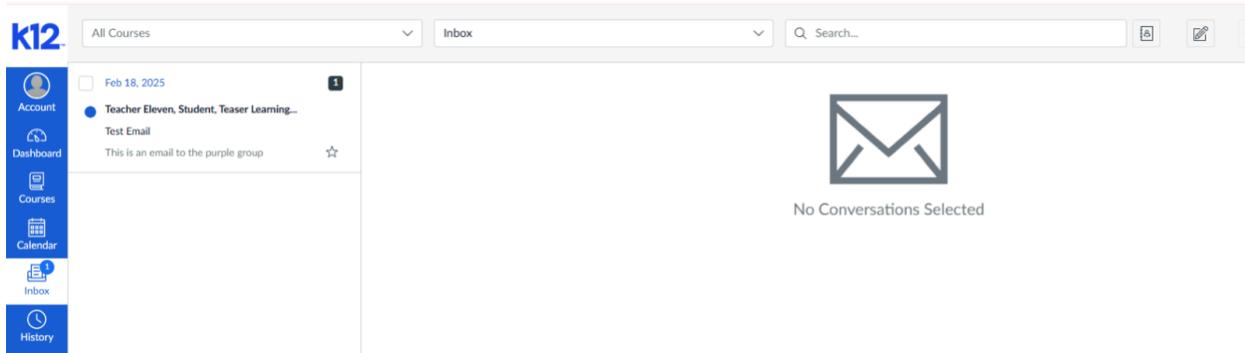
The Learning Coach will know when assignments for students are due by viewing the Calendar through the Global Navigation menu if the teacher has added due dates to assignments. Class Connect events will be listed on the calendar as well.

The screenshot displays the K12 Learning Coach calendar interface for March 2025. The interface includes a navigation sidebar on the left with icons for Account, Dashboard, Courses, Calendar, Inbox, History, Studio, More..., My Newrow/Kaltura K12, and Help. The main calendar area shows a grid of days from Sunday to Thursday, with events listed for each day. The events include live class events, small groups, reviews, and check-ins.

SUN	MON	TUE	WED	THU
23	24	25	26	27
<ul style="list-style-type: none"> 10a Live Class Event: A-L ... 11a Live Class Event: M-Z ... 	<ul style="list-style-type: none"> 9a Optional_Emily Dickins... 9a Small Group (FLEX) 9a Time for English Fun 10a Live Class Event: A-L ... 10a Small Group Party 2 (P... 11a Live Class Event: M-Z ... 11a Small Group Party 2 (P... 11a Weekly Am. Lit. Check... 2p Optional: Class Connec... 2p Review (Purple Group) 2p Review 1 (Purple Group) 2:05p Weekly Check In 3:05p Weekly with Teache... 	<ul style="list-style-type: none"> 9a The Great Gatsby Revie... 9a Time for English Fun 10a Live Class Event: A-L ... 10a Small Group (Non Flex) 11a Live Class Event: M-Z ... 2p Optional: Class Connec... 2p Review (FLEX) 2p Weekly Check-in 2:05p Weekly Check In 3:05p Weekly with Teache... 	<ul style="list-style-type: none"> 9a Time for English Fun 10a (Teacher 10 Section) 10a Live Class Event: A-L ... 11a Live Class Event: M-Z ... 2p Optional: Class Connec... 2p Review (Non Flex) 2:05p Weekly Check In 3:05p Weekly with Teache... 	<ul style="list-style-type: none"> 9a Small group review sess... 9a Time for English Fun 9:30a The Great Gatsby Re... 10a Weekly Demo Check in 10a Live Class Event: A-L ... 10:30a Whole Class sessio... 11a Live Class Event: M-Z ... 2p Optional: Class Connec... 2p Review (PAA Demo3_ F... 2:05p Weekly Check In 3p Live Class 3:05p Weekly with Teache... Essay about you (Cohort 3...
2	3	4	5	6
<ul style="list-style-type: none"> 10a Live Class Event: A-L ... 11a Live Class Event: M-Z ... 	<ul style="list-style-type: none"> 9a Optional_Emily Dickins... 9a Small Group (FLEX) 	<ul style="list-style-type: none"> 9a Time for English Fun 10a Live Class Event: A-L ... 	<ul style="list-style-type: none"> 9a Time for English Fun 10a (Teacher 10 Section) 	<ul style="list-style-type: none"> 9a Small group review sess... 1:56a wee 9a Time for English Fun 10a Live C 11a Live C 12p Week 1p Work E 2p Bio Liv 2p Weekly 2p Option 2:05p Wex 3p Demo : 3p Option 1.02 Try II Assignme Great Gat Test Assig What is y Write an e Write an e

Communicate with the teacher.

The Learning Coach can communicate with the teacher through email. Send an email from your preferred email address to the teacher. You may see a notification in the Online School Inbox tool; however, all messages and replies should be sent through the email client directly.



More Help for the Learning Coach

For additional technical support, contact help.k12.com